

Coronavirus: Qualivis Preparedness & Response Plans

Qualivis is committed to maintaining a healthy work environment for agency staff supporting our member clients across the nation today. Considering the recent influx of coronavirus (COVID-19) cases across the globe, we want to ensure our teams are informed of the Center for Disease Control's (CDC) guidance and your facility protocols to slow and contain the transmission of the virus in the United States.

Please find information below on Qualivis' preparedness and response plans:

- Qualivis has supplied general information from the CDC on COVID-19 to all participating agencies including precautions to prevent and slow the transmission, handwashing and contact precautions, as well as interim guidance for clinical care of patients under investigation and those with confirmed diagnoses. Clinicians are advised to report any questions or concerns to their agency. We will supply updated information as reasonably necessary.
- For member hospitals using Qualivis compliance services, our team has been screening pre-start travelers for international travel to, from and through regions of high interest as identified by the CDC since February 7, 2020. All pre-start travelers known to have traveled to, from or through an area of high interest are being identified and managed on an individual basis. Clinicians are also being screened upon pre-start for any primary or secondary exposure to the virus.
- As our member hospital partner, we trust you are keeping travelers and staff aware of your own facility's internal guidance and incident response conditions. If travelers do not have access to your internal communication systems such as email or intranet, please ensure the information is delivered to your Qualivis account specialist and we will distribute to staff placed at your facility through their agencies.
- If a clinician is involved in a primary or secondary exposure, we ask our facility partners to notify your Qualivis account specialist as soon as the information is known. Clinicians are asked to comply with quarantine and monitoring recommendations from the CDC. The Qualivis Partner Experience team will assist agencies as needed in response to work-related injury, illnesses and/or exposures of their clinicians.
- If a clinician is removed from staffing to perform expected quarantining, Qualivis will work with each facility and agency individually to ensure a successful completion of quarantine requirements and clearance for returning to work. Any clinician reporting symptoms according to CDC guidance during this monitoring timeframe is advised to seek appropriate medical care.
- Qualivis is prepared to respond rapidly to requests for additional staff in the event your facility is experiencing increased demand due to influx in patient census or quarantining activities. Please contact your account specialist if additional support is needed.